



HEALTH CONSUMER COUNCIL

Meeting – 13 October 2021

The newly appointed Quality System Manager introduced herself and gave some background of her previous roles.

The Senior Advisor Governance and Quality provided a Health Sector and DHB updates.

The new Executive Director, Health Quality and Safety has now been appointed and started with the DHB a few weeks ago. Whanau & Consumer-centred Healthcare Council meeting schedule is still to be revisited once the new Person Centred Experience Lead has been appointed.

A letter of resignation was received from one of the Health Consumer Council members, her final meeting will be in December. A letter of acceptance and appreciation was sent from the Chair. Gaps in membership have been identified – consideration needs to be given to diversity, skills matrix, interests, and geographic representation.

Members again expressed an interest in the Covid 19 response and provided community feedback. The Senior Advisor Governance and Quality will look at inviting an executive from the response team to meet with HCC members to discuss progress and plans.