

## Health Consumer Council Agenda

Venue: Tawa Room, Education Centre BOPDHB, Cameron Road

Date: Wednesday 13 November 2019: Time 10:30am - 1:00pm

Item No.	Item	Speaker
1	Opening of Meeting: Karakia:	
	Apologies:	
2	Presentations:	
3	Minutes of Meetings March: <u>09.10.2019</u> acceptance and/or changes	
4	Matters Arising :  ( Matters Arising sheet attached - as requested in the last meeting)	
5	For Discussion: 5.1 <u>Consumer Council Report</u> The Consumer Council Chair will provide a report to the Board on a monthly basis.- SAGQ 5.2 <u>Additional Meeting in December or January</u>	Averil John
6	Patient Experience:	
7	Papers for Noting Report of participation in other groups	
8	General Business :  9.1 Resignation- Maz 9.2 New member- Terehia Biddle & Grant Ngatai	
9	Karakia:  Close Meeting:  Next Meeting: Wednesday 11 <sup>th</sup> December 2019 Venue: Tawa Room, Education Centre, BOPDHB Cameron Road	

## Health Consumer Council

### Matters Arising - October 2019

Meeting Date	Item	Action required	Action Taken
9.10.2019	1	Papamoa after-hours service and related matters. Further discussion deferred to next meeting	John & Rosalie to discuss this further
9.10.2019	2	Whakatane meeting plans To be discussed in the next meeting	Further Request - AB
9.10.2019	3	Succession planning and review of TOR Personal comments to Averil by Friday. Since Elections will be next month and nominations can be sent to Averil to review.	Open
9.10.2019	4.	Working on Partners in Care Program	John & Sue
9.10.2019	5	Making an offer to meet with the Consumer Liaison Group	John
9.10.2019	6	Christmas Lunch	Open