

## Agenda

### Health Consumer Council

Venue: Kawakawa Room, Education Centre,  
889 Cameron Road, Tauranga or via [Zoom](#)

Date: 14 April 2021, 10:30am to 1:00pm

<b>Chair</b>	Lisa Murphy	<b>Minutes</b>	Maria Moller
<b>Members</b>	Grant Ngatai, Deputy Chair Adrienne von Tunzelmann, Deputy Chair Sue Horne – Tauranga John Powell – Mount Maunganui	Florence Trout – Tauranga Rosalie Liddle Crawford – Mount Maunganui Terehia Biddle – Whakatāne Tessa Mackenzie – Katikati Theresa Ngamoki – Whakatāne	
<b>In attendance</b>	Debbie Brown, Senior Advisor Governance & Quality Tim Antric, Kaiwhakahaere Takawaenga a Hāpori People-centred Experience Lead Jerome Ng, Clinical Director Maria Moller, PA to Senior Advisor Governance & Quality		

Item No.	Item	Lead	Page
	<b>Morning Tea</b>		
<b>1.</b>	<b>Karakia timatanga</b>	<b>Grant</b>	
<b>2.</b>	<b>Welcome</b>		
<b>3.</b>	<b>Presentation – Jerome Ng – Clinical Governance</b>	<b>Jerome</b>	
<b>4.</b>	<b>Apologies</b>		
<b>5.</b>	<b>Interests Register</b>	<b>Chair</b>	
<b>6.</b>	<b>Minutes of Meeting: 10 March 2021</b>	<b>Chair</b>	
<b>7.</b>	<b>Matters Arising - Attached</b>	<b>Chair</b>	
<b>8.</b>	<b>Matters for Discussion/Decision</b>		
a.	• Chair's Report		
b.	• CHF Virtual Summit 2021: Shifting Gears		
c.	• Covid Campaign		
d.	•		
e.	•		
<b>9.</b>	<b>Correspondence</b>	<b>Chair</b>	
<b>10.</b>	<b>Health Sector Update</b>	<b>Tim</b>	
<b>11.</b>	<b>Reports of participation in other groups</b>		
a.	Youth and community health.	<b>Chair</b>	
b.	Other	<b>Rosalie</b>	
<b>12.</b>	<b>General Business</b>	<b>Chair</b>	
a.	•		
b.	•		
<b>13.</b>	<b>Next Meeting: Wednesday 12 May 2021</b>	<b>Chair</b>	
<b>14.</b>	<b>Karakia Whakamutunga</b>	<b>Grant</b>	



## HEALTH CONSUMER COUNCIL

### Meeting – 10 March 2021

#### Key Topics:

- Establishment of the Whanau & Consumer-centred Healthcare Council;
- CEO Pete Chandler: Hauora a Toi Our Priorities;
- DHB future planning – continued interest in being involved with co design initiatives;
- CHF Virtual Summit 2021: Shifting Gears;
- Reporting of meetings attended;
- Consumer Engagement Quality and Safety Marker and current projects;
- Update of HCC profile page;
- Finalised Terms of Reference.

The Whanau & Consumer-centred Healthcare Council has been established and the first meeting held in March. The development of this governance council is ongoing.

HCC members met with the recently appointed CEO, Pete Chandler. Discussed were matters relating to how the DHB can connect with members, how we change the BOPDHB health system for the future, and the collective purpose, the wellbeing of the community. The HCC continue to express their eagerness to be involved with co design initiatives.

Four members of the HCC attended the CHF Virtual Summit 2021: Shifting Gears. A Chairs report will be submitted to HCC with the April agenda.

Feedback was sent to the Clinical Director: Health Quality & Safety Service to assist in formulating an appropriate reporting mechanism from the CGC that does not breach the confidentiality of closed meetings.

DHB and HCC representatives met with Mary Bird and Jacob Mills from the Taranaki DHB.

Kaewhakahaere Takawaenga a Hāpori (Person Centred Experience Lead) provided an update on Consumer Engagement Quality & Safety Marker. HCC Chair attended the DHB Consumer Councils meeting with HQSC re consumer engagement QSM

With the new DHB website up and running, the HCC page is in the process of being updated. Clarification is being sought regarding the status of HCC Terms of Reference revised 2020, which had previously been sent to the CEO and Board Chairperson for consideration.