



Health Consumer Council Agenda Virtual Zoom Meeting

Date: Wednesday 13 May 2020 Time: 10.30-1.00pm

Attendees: Sue Horne, John Powell, Florence Trout, Lisa Murphy, Mere Pomana, Rosalie Crawford, Tessa Mackenzie, Theresa Ngamoki, Grant Ngatai, Terehia Biddle, Adrienne von Tunzelmann, Tim Antric, Averil Boon, Jerome Ng, Sarah Mitchell

Item No	Item	Paper	Who	Action
1	Opening of Meeting: Karakia: Apologies: Conflict of interest			
2	Presentation: 2.1) Whakawhanaungatanga. Introducing ourselves to Tim Antric, newly appointed Kaiwhakahaere Takawaenga a Hāpori. Tim to share his background and ideas regarding his role and connection with the HCC, including initial thoughts on Whānau and Consumer Engagement 2.2) Jerome Ng- Update on COVID-19 2.3) Invitation to Present on the Orthopaedic Transformation Project- by Sarah Mitchell (Executive Director Allied Health, Scientific and Technical)			All Tim Antric Jerome Ng Sarah Mitchell
3	Minutes of Meeting: 11.03.2020 to be confirmed			
4	Matters Arising : 4.1) Health Liaison Group- John and Sue to meet with member/s once lockdown completed. 4.2) Review of TOR – refer General Business 4.3) Drop in visits and walk through- TBA once lockdown completed			
5	Correspondence: Nil			
6	For Discussion: 6.1) Chairperson report (attached) 6.2) 2020 Priorities <ul style="list-style-type: none"> • Disability Strategy – no further info • System Level Measures update – no further info • Complaints policy and protocols (previously circulated) • Consumer Engagement Quality Safety Marker memo (previously circulated) • Consumer Engagement Guidelines review – this was placed on hold until Tim’s appointment was confirmed 			
7	Patient Experience: Nil			
8	Reports of participation in other groups : 8.1) John Powell – Prostate Health			
9	General Business: 9.1) Review of TOR			
10	Karakia: Close Meeting: Next Meeting: Wednesday 10th June 2020 Venue : BOPDHB Education Centre Kawakawa Room, 889 Cameron Road			



Health Consumer Council Matters Arising 2020

Meeting Date	Item	Action Required

Virtual Zoom Meeting Instruction:

Topic: BOPDHB Consumer Council

Time: May 13, 2020 10:30 AM Auckland, Wellington

Join Zoom Meeting:

<https://bopdhb.zoom.us/j/93691418399>

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MANAAKITANGA

BOPDHBHCC Chairperson Report May 2020

To the HCC members.

Greetings to you all and hope that life is not being too disrupted in your respective isolation bubbles. Just a short report for this month's Zoom meeting. It was great to be able to check in last month and to share some of our involvements and observations within our local communities. Also good to have a practice run using the ZOOM technology.

Thanks to Pritika who has been instrumental in organising our Zoom meeting access for our May meeting. At least we don't have to panic about parking!!

Welcome to Tim Antric who has now taken up his position with the BOPDHB as Kaiwhakahaere Takawaenga a Hāpori. (Person Centred Lead) As a mark of respect for this position I support that we refer to Tim's title in te reo Maori. Tim will introduce himself to us all on Wednesday morning and is eager to learn a little about each of us as well.

If you haven't yet added your network and community connections into the working area of Connex, please do, so we can see where our existing links are and identify any significant gaps.

Ngā mihi

Sue Horne
Chairperson HCC