

Agenda

Whānau & Consumer-centred Healthcare Council

Venue: Kawakawa Room, Education Centre,
889 Cameron Road, Tauranga or [Zoom](#)

Date: 10 March 2021

10:30am - 11:30am: Health Consumer Council

11.30am – 1.00pm: Whānau & Consumer-centred Healthcare Council

The meeting is in two parts. The first section is for community representatives – this group is known as the Health Consumer Council. The second section involves community representatives and Hauora a Toi BOPDHP leaders – this group is known as the Whānau & Consumer-centred Healthcare Council.

Membership

	Health Consumer Council	DHB Leaders
Co-Chairs	<ul style="list-style-type: none"> • Lisa Murphy 	<ul style="list-style-type: none"> • Bronwyn Anstis, Chief Operating Officer
Members	<ul style="list-style-type: none"> • Grant Ngatai, Deputy Chair • Adrienne von Tunzelmann, Deputy Chair • Sue Horne – Tauranga • John Powell – Mt Maunganui • Florence Trout – Tauranga • Rosalie Little Crawford – Mt Maunganui • Terehia Biddle – Whakatāne • Tessa Mackenzie – Katikati • Theresa Ngamoki – Whakatāne 	<ul style="list-style-type: none"> • Marama Tauranga, Manukura • Julie Robinson, Director of Nursing • Sarah Mitchell, Executive Director – Allied Health, Scientific & Technical; Strategic Architect • Kate Grimwade, Chief Medical Officer • Luke Bradford, Chief Medical Officer
In attendance	Maria Moller, PA to Senior Advisor Governance & Quality Tim Antric, Kaiwhakahaere Takawaenga a Hāpori People-centred Experience Lead	

Health Consumer Council 10.30am-11.30am

Item No.	Item	Lead	Page
1.	Karakia timatanga	Chair	
2.	Welcome		
3.	Presentation – Pete Chandler: Hauora a Toi Our Priorities		
4.	Items for Discussion	Tim	
	a. Proposed amendments to Terms of Reference.		
	b. Do we need two consumer focused councils?		
	c. What is the modus operandi for the HCC and WCHC parts of the meeting, e.g. Protocols, participation etc.		
5.	Reports of participation in other groups	Chair	
6.	Confirmation of previous minutes		
7.	Matters arising - Attached.		
8.	Close		

Whanau & Consumer-centred Healthcare Council 11.30am-1.00pm

Item No.	Item	Lead	Page
1.	Welcome	Chair	
2.	Whakawhanaungatanaga	Chair	
3.	Background to establishing WCHC	Tim	
4.	Update on Te Toi Ahorangi (standing item)	Marama	
5.	Feedback from other consumer groups	Chair	
a.	Tauranga Community Liaison Group	Julie	
b.	Mental Health Consumer Group		
6.	Items for Discussion/Decision	Tim	
	a. Terms of Reference for HCC and WCHC		
	b. Consumer engagement QSM report for HQSC		
	c. Whānau & Consumer-centred Experience Programme		
	d. Meeting format (1 hour HCC:1.5 hours WCHC – any changes?)	Tim	
	e. Update on Work Programme		
7.	Confirmation of previous minutes (none)		
8.	Matters arising (none)		
9.	Karakia Whakamutunga	Chair	



HEALTH CONSUMER COUNCIL

Meeting – 10 February 2021

Keys Topics:

- Housing Shortage;
- Reflections on 2020;

The housing shortage in the Bay of Plenty is an ongoing issue. With Council rates set to increase this will only impact further on owners and renters and will dramatically affect older people on a fixed income. Council is looking at options such as tiny houses, duplexes and intensive housing. A lot of people in the Eastern Bay of Plenty live in substandard accommodation. Some funding is available but quite difficult to access.

Members reflected on 2020. Covid had a wide-ranging impact especially on our health system and in communities. It highlighted weaknesses and inequities. Also showed groups working well together to help others. Mental health became a significant issue. Has taught us to work in a different way.